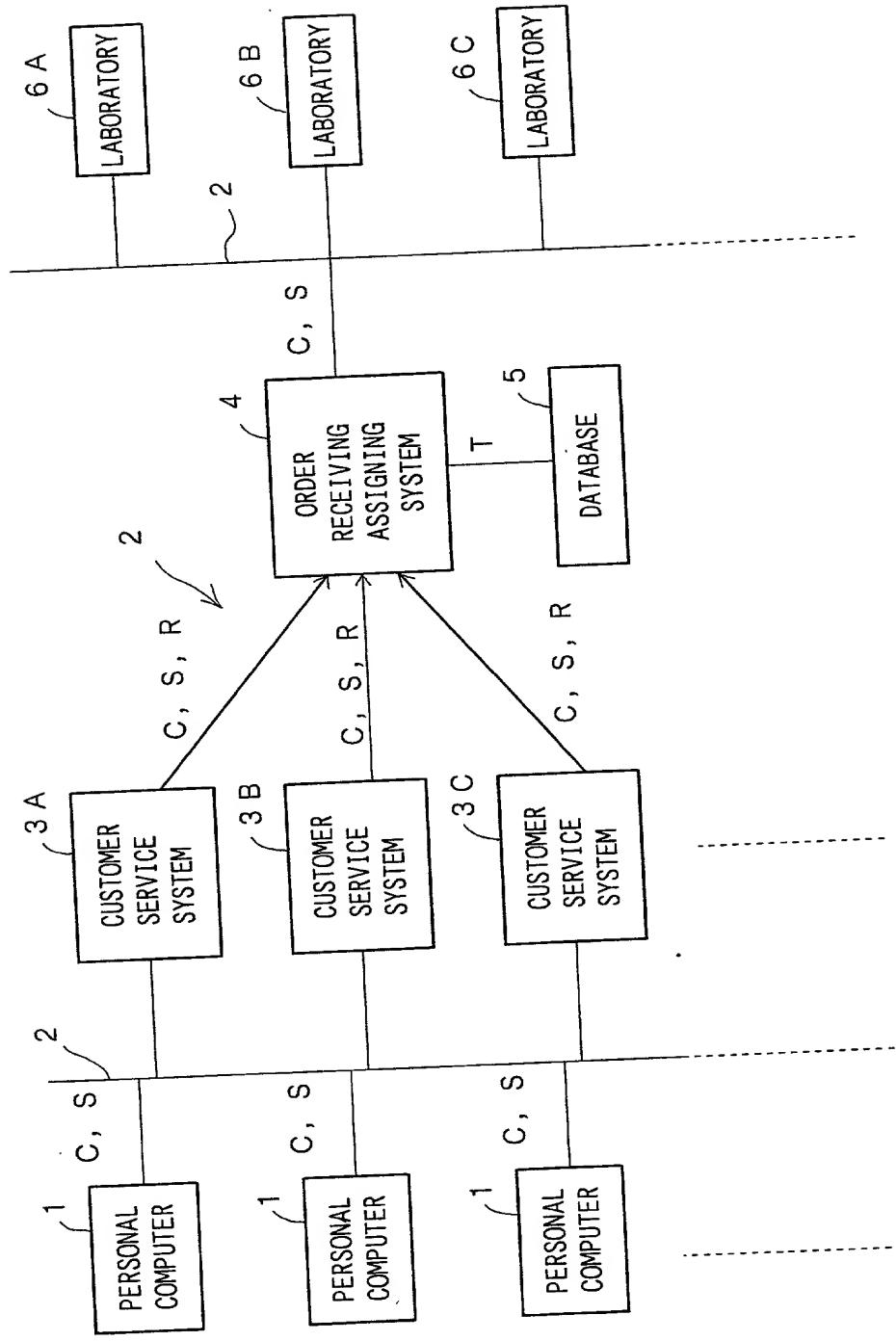
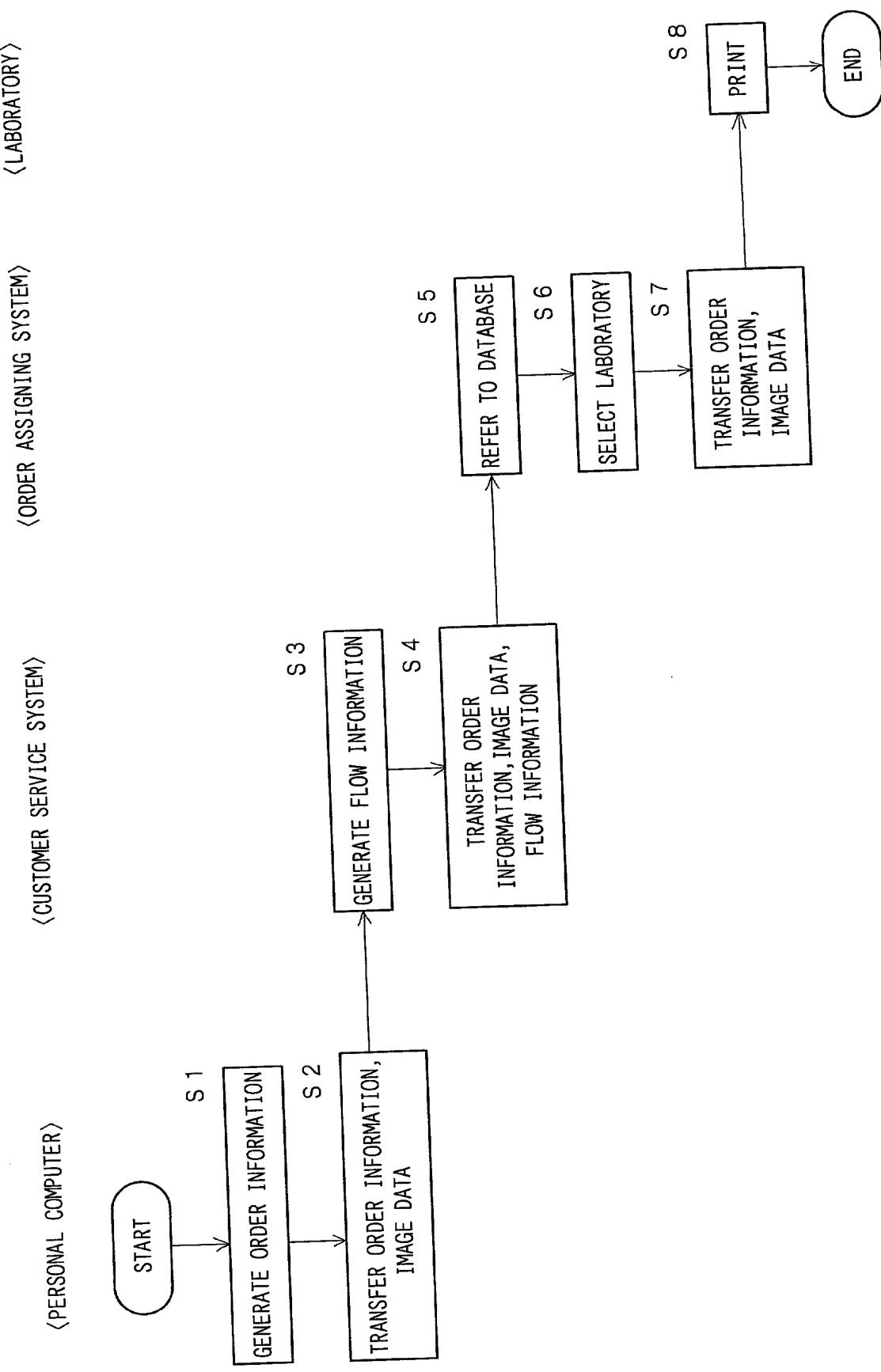


**F I G. 1**



## FIG. 2

CUSTOMER SERVICE SYSTEM / FLOW INFORMATION / LABORATORY		
3 A	0001	6 B
3 A	0002	6 C
3 B	6 A	
3 C	KANAGAWA	6 C
3 C	SHIZUOKA	6 A
3 C	SAITAMA	6 B



F I G . 3

TO

LABORATORY	NUMBER OF ORDERS
6 A	4323
6 B	217
6 C	1023

**F I G. 4**

F I G . 5

